

At Diehl The future is in your hands!

More than 17,000 employees are currently shaping the engineering of the future in our five Corporate Divisions Metall, Controls, Defence, Aviation and Metering. At Diehl Aviation, an efficient and dedicated network of aviation experts constantly develops and produces the state of the art in avionics systems, cabin elements and cabin lighting – from high-quality composite components, cabin fittings and electronics in commercial aircraft to highly integrated bathrooms and galleys. Apply at Diehl and join hands with fascinating technologies and a unique corporate tradition of stability and trust.

First Level IT Support (Debrecen) Your tasks would be

- Resolve IT issues as first point of contact for the customer (Level 1 IT support)
- Handle end-user calls and web queries via tools, phone and email
- Documentation and precise administration
- Delegation of problems (which cannot be solved on first level) to the competent Level 2 teams
- Keep the User informed, follow-up ongoing cases
- Improve customer satisfaction level

Requirements of the application

- Fluent English (German is an advantage)
- Customer focus mindset
- Strong result orientation
- Willing-to-learn attitude
- Excellent communication skills
- Flexible, multitasking, dynamic personality, team player attitude
- Logical thinking, good problem-solving skills
- Basic understanding of Windows Operational System and MS Office (Word, Excel, Power Point, MS Visio, SharePoint)

Interested? Apply now by uploading your English CV through the link below!