

Job Description

Internship IT Support

Are you ready for a once in a lifetime IT Support adventure? Do you want to be part of our dynamic team, and are you extremely motivated and passionate about technology, network, and fixing things? If so, then the Helloprint IT Support Internship is the right adventure for you.

As an IT Support intern at Helloprint, you'll be at the structure of one of the most ambitious scale-ups in the Netherlands, with offices in 5 countries and colleagues from over 40 different nationalities. You'll be the go-to person when it comes to all IT-related questions making sure that everyone has the right tools to perform at the highest possible level. You'll be working closely with the IT infrastructure team where opportunities, discoveries, and learnings will be abundant. Thanks to the nature of your position you'll have the chance to meet all teams and backgrounds and understand what it takes to run a successful technology business.

Are you ready for a life-changing professional adventure? Do you want to grow and learn in a fast-paced, free environment and meet excellent professionals and people? Then Helloprint is the place for you.

Responsibilities:

- Preparing laptops for new employees
- Managing all the hardware stock in Rotterdam (ex, computers, peripherals, etc..)
- Basic network management and maintenance
- Handling software and accounts for employees
- Preparing and assisting company events
- Maintain office hardware like printers, TVs, and meeting rooms
- Always looking for new improvements and solutions in our processes
- Turn off and on a lot of devices :)

Job Requirements

What are we looking for?

- Advanced level of English (speaking & writing);
- Proactive & energetic attitude;
- No IT problem you can't solve;
- Multi-tasking skills;
- Love supporting & helping people;
- Ability to manage and prioritize your workload in a fast-paced, high-growth, occasionally ambiguous environment;
- Attention to detail;
- Previous experience/internships IT-related will be a plus!

What We Offer

- A unique challenge at a fast-growing marketplace;
- Smart and highly driven co-workers who work on big challenges and big dreams;
- A fast-paced learning curve and opportunities to grow and develop yourself in an environment where freedom and responsibility are central;
- A unique culture with 40 nationalities and with an average age of 30;
- Opportunities to grow, even into our Leadership Team. We don't look for age or background, if you are extremely good, you will grow quickly;
- Breakfast, lunch and dinner on us. Enough to keep you going all day;
- 24/7 access to our HelloFit gym.

More About Helloprint

Helloprint is the number one marketplace for customized print products. We bring local production and delivery to a global audience of creative entrepreneurs, SMBs and e-commerce companies, reducing cost, speed of delivery and carbon footprint. What differs Helloprint, is our 220+ team from 40 countries, all working in an entrepreneurial culture where freedom and responsibility are leading to high performance. We are driven by our culture, motivated by impact and focused on creating something beautiful together. We love diversity, we love change and we love to give back where we can.

Up for it?

Our Helloprint talent acquisition process is straightforward with one important goal - knowing for sure that you and Helloprint are both up for it in the long run. Our culture is extremely important to us, so a fit between you and our culture is an absolute must. Check for yourself whether you think this would be a good match by reading our Helloprint Culture Book.

When we receive your application and our first impression is positive, we will contact you and explain all the steps that will be part of our process. Enthusiastic? Start today.

Welcome to Helloprint. Design Yourself.

- acquisition will not be appreciated, potential talent only please.